

LEVEL 3[®] VOICE COMPLETE

THE INTELLIGENT PATH TO REAL-TIME COMMUNICATION APPLICATIONS

Now you have the power to improve efficiency, invest in growth, reduce costs by 30 to 50 percent, and enhance the security and uptime of your enterprise's voice services. The Level 3[®] Voice Complete solution combines our award-winning, purpose-built IP network with unique SIP Trunking capabilities to create a simplified operating environment and deliver savings to more of your locations. The long list of built-in features includes emergency 911 connections and enterprise-class business continuity and disaster recovery (BCDR) capabilities. Our team of experts can help you realize immediate benefits while you move to SIP at your own pace today, and set your business up for unified communications and collaboration (UCC) tomorrow.

Efficiency through Streamlined Management: Simplify network, billing and vendor management by consolidating your voice services with a carrier that operates a large local voice footprint. The Voice Complete solution covers 87 percent of the U.S. population, offering a greater local presence than other carriers.

Economical Migration: Level 3 provides native "plug and play" PRI Handoff, allowing even sites with legacy TDM PBXs the ability to enjoy immediate cost savings and access to SIP features, without purchasing additional equipment. When you are ready to realize the benefits of unified communications, you can easily migrate to an all-IP solution.

Security: We don't depend on TDM network elements or third parties to manage traffic across our core network, giving you end-to-end call visibility and faster trouble diagnosis and resolution.

Growth for Tomorrow's Apps: The Level 3[®] Voice Complete service provides the platform necessary to migrate fully to SIP and helps prepare your enterprise for mobile workforce services.



Exceptional Reliability: With other carriers, the cost of network and equipment diversity can add up quickly and erase SIP savings. With the Voice Complete service, enterprise-class BCDR is built-in and cost-effective, providing network diversity and routing fail-over, as well as self-service and management via real-time access through the MyLevel3SM portal.

"We chose Level 3 because the company has a world-class network to back up a fully resilient, highly available IP network, and they have deeply knowledgeable people in support."

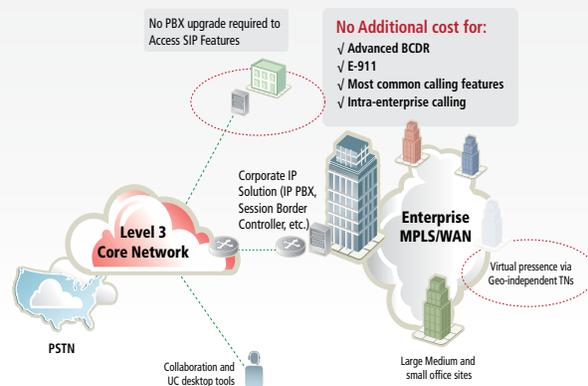
—Suntron

Technical Features / Capabilities

- Basic and Enhanced Phone Service: Includes Local and Long-Distance calling services with optional Toll Free, Advanced Calling, mobility and business continuity features.
- Emergency Services (E-911) Included: 911 services for end-user service locations offered within Level 3's voice footprint, as well as a geographically independent, nomadic 911 solution for unified communications deployments.
- Pooled Concurrent Call Paths (CCPs): Share idle capacity across the enterprise to reduce oversubscription on site-specific trunks.
- Geographically Independent Telephone Numbers: Enable virtual local presence and portability of numbers.
- Native PRI Handoff: Sites with legacy TDM PBXs can benefit from cost-saving SIP features today without buying and configuring additional CPE.
- Customer Portal: Real-time interface to control end-user features and access to billing and service management.
- Flexible Access: Use the Level 3® Dedicated Internet Access or IP VPN services, or your own public Internet connection.
- Multiple Platforms: Our service is certified on multiple platforms, including Avaya®, Cisco® and Microsoft®. No interop required.
- Signaling: Level 3 supports SIP, and TDM signaling.
- Protocols: A wide array of CODECs are supported including G.711, G.729, and T-38.
- Extensive Call Detail Records: Manage billing and service operations with detailed, accurate call records. Assist your organization's traffic, cost, and sales and marketing activity management.

Why Choose Level 3?

- Lower Risk: A custom-designed plan and expert voice support help you move to SIP at the pace you want, and get up and running faster.
- Lower Total Cost of Ownership: Lower voice expenses by 30 to 50 percent versus PRI by using pooled CCPs and leveraging existing equipment without additional capital investment.
- Support Future Growth: Easily adapt your network as your business grows and builds a foundation for UCC.
- Ease Administrative Burden: A less complex and more agile network means less network administration.
- Increase Reliability and Uptime: We fully own and operate our secure, end-to-end SIP network, helping to minimize your risk of migration disruption and downtime.



Instead of using multiple PRIs through multiple vendors to achieve nationwide coverage, you can consolidate your vendors and streamline your network. Our network has the efficiency and scalability to provide you with competitive price points and true nationwide coverage.

ABOUT LEVEL 3

We build, operate and take end-to-end responsibility for the network solutions that connect you to the world. We put customers first and take ownership of reliability and security across our broad portfolio.

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DATA NETWORKS | SECURITY | CONTENT DISTRIBUTION | DATA CENTERS | APPLICATION PERFORMANCE | VOICE | UCC